



BOA KENYA

ANTI-BRIBERY, FRAUD AND CORRUPTION POLICY STATEMENT

The Bank upholds a zero-tolerance approach to bribery, fraud and corruption and is committed to acting professionally, fairly and with integrity in all its business dealings and relationships.

I. Purpose

The purpose of this Policy Statement is to confirm that:

- › The Bank has implemented and enforces effective policies, procedures, systems, and controls to counter bribery, fraud, and corruption risks.
- › All employees of the Bank are taken through continuous trainings and attest to maintain high ethical standards and prevent and combat bribery, fraud, and corruption risks.
- › The Bank is committed to conducting its business in conformity with ethical business standards and complying with both the letter and spirit of applicable anti-bribery and corruption laws in Kenya.
- › All Bank employees, and third parties operating on its behalf, are prohibited to offer/give/promise, or receive/accept/request anything of value (financial or otherwise), either directly or indirectly, in order to influence business decisions, or to obtain or retain business or gain an unfair advantage in the course of business.

II. Reporting Channels

BOA Kenya provides an avenue for its employees, customers, suppliers and third parties to report any act, or suspected act of bribery, fraud, and corruption in relation to the Bank through the following avenues:

- Whistleblowing platforms:
 - <https://boakenya.com/contact-us/complaints-reporting/>
 - whistleblowing@boakenya.com
- Your say: yoursay@boakenya.com

All reports received shall be handled in line with the principles of fairness and integrity, professionalism, confidentiality and in compliance with legal, regulatory, professional, and ethical obligations.